

On-line Case Management & Grievance Tracking

Automation Keeps Process Moving Forward and Lowers Workloads

Resolve Case Management Advantages:

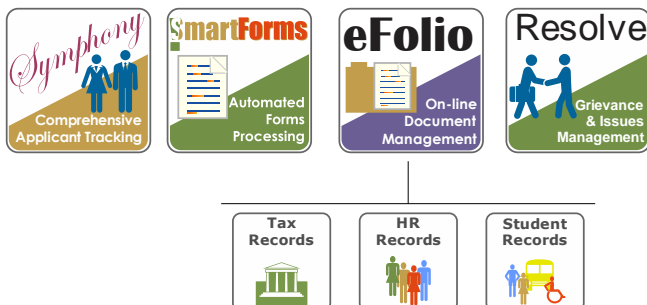
- Streamlines the entire Case Management process
- Each Step in the Process is managed, Actions are tracked, Next steps are scheduled, all the way through to Resolution
- Special case-initiation steps can reduce claims through informal processes
- Timeline management, with alerts, keeps you within your deadlines
- Keeps your managers and investigators in-the-loop
- Organizes all evidence and documentation
- Save time and money – All information is easily organized and managed on-line
- Secure and Private



What Resolve Does for You:

- **Automates Incident Reporting and Follow-up Processes:** Handle ALL Types of issues: Including Wage & Career, Professional Development Plans(PDP's), Professional Conduct, Harassment, Union issues, Abuse, Grievances, and more.
- **Provide Roles, Security:** Manages Roles, Including Administration (multiple roles), Claimant/Grievant, Investigators, Third Parties.
- **Organizes and Manages your Timeline, Keeping each Case moving Forward Toward Resolution:** Timeline and Alerts Management: Conferences, Hearings, Extensions, and Appeals Scheduling, complete with Reminders and alerts. No Case is lost!
- **Organizes Supporting Documents and Evidence:** Stores, secures, and organizes Images, Audio, Video, and Documents.
- **Organize and Improve the Workplace:** Less labor, a tidier workspace = better work environment

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